

Vodavi Infinite 816

Integrates With	TMP 3.12 or higher MiniTel-128 3.7 or higher
Supported Software Versions	Version 3.4 or higher
Hardware Requirements	One Infinite Single Line Station Adapter (SLA) for every two voice mail ports
Supported Features	Supervised Transfers Only Overflow to Auto Attendant Busy Override Call Screening Message Waiting Lights

General Switch Notes

- The following reference material assumes programming the Infinite 816 via a key phone.
- The Infinite 816 uses port #01 for customer data base programming regardless of what extension number is assigned for this port.

General System Programming

To enter administrative programming mode:

1. Press [ON/OFF] button on the attendant's phone or pick up a handset
2. Dial [*][*] + XXXX; XXXX-password (default-5623 [load])

To quit administrative programming mode

1. Press the [ON/OFF] button or hang up.

Voice Mail Extension Programming

1. Set the SLA voice mail extension numbers:
 - a. Dial [*] + 8 to enter the keyset assignment settings mode.
 - b. Press the Station Button of the first station assigned an SLA voice mail port.
 - c. Press sub-Field Button #2.
 - d. Press [HOLD] to confirm entry.
 - e. Repeat steps 2-4 for all other SLA voice mail extensions.
2. Set Preferred Line Answer (PLA) option of the SLA voice mail extension to allow the Voice Mail extensions to answer incoming trunk calls:
 - a. Dial [*] + 02 to enter the station features mode.
 - b. Press the Station Button of the first SLA voice mail extension.
 - c. Press Sub-Field Button #4.
 - d. Press [HOLD] to confirm entry.
 - e. Repeat steps 2-4 for all other SLA voice mail extensions.

Incoming Call Processing

Incoming call processing may be handled using three different methods: **Full Automated Attendant**, **Overflow to Automated Attendant**, and **Live Operator Only**. Use **Full Automated Attendant** if you wish to have the voice mail answer all incoming calls. Use **Overflow to Auto Attendant** if you wish to have the voice mail answer only those calls that the live operator is not able to answer within a preset period of time. Use **Live Operator Only** if you wish to have a live operator answer all calls, regardless of how long the caller has waited. It is possible to use a combination of the above methods based upon the service mode of the switch. For example, you could use **Overflow to Auto Attendant** when in “Day” mode, and **Full Automated Attendant** when in “Night” mode. To do this, program each method separately from within each mode.

Full Auto Attendant

To Set CO Lines Ringing:

1. Dial [*] + 13 for day mode or [*] + 14 for night mode.
2. Press outside line (Outside button) to be programmed.
3. Press the SLA voice mail Station Buttons for stations that are to ring on that line.
The attendant station is defaulted to ring on all CO lines. If you want only the voice mail to answer incoming calls, you should press the attendant Station Button to deactivate it.
4. When all stations are entered, press the [HOLD] button to save the programmed data.
5. Repeat steps B-D for all other CO lines.

Overflow to Automated Attendant

1. Set the Preset Call Forwarding:
 - a. Dial [*] + 33 to enter the Preset Call Forwarding settings mode.
 - b. Press Attendant’s Station Button (STA #10)
 - c. Press Voice Mail extension Station Button
 - d. Press [HOLD] button to save entry.
2. Set the time the attendant’s phone rings before it is transferred to voice mail (default 30 sec.):
 - a. Dial [*] + 32 to enter the Preset Call Forwarding Timer settings mode.
 - b. Enter two-digit time (01-99 sec.)
 - c. Press [HOLD] to confirm.

If you would like other extensions to ring along with the attendant phone, you need to add those extensions to the CO Line Ringing Assignment. See “Full Automated Attendant.”

Live Operator Only

Set CO Lines Ringing:

1. Dial [*] + 13 for day mode or [*] + 14 for night mode.
2. Press outside line (Outside Button) to be programmed.
3. Press the NON voice mail Station Buttons for stations that are to ring on that line
4. When all stations have been entered, press the [HOLD] button to save the programmed data.
5. Repeat steps B-D for all other CO lines.

Programming The TVM-2000

1. Load preset switch setting 140.
2. Make sure that each mailbox that is associated with a telephone has an extension number.